



U.S. Embassy in Cameroon

Nonimmigrant Visas

In response to significant worldwide challenges related to the COVID-19 pandemic, the Department of State has temporarily suspended routine visa services at all U.S. Embassies and Consulates. Embassies and consulates have canceled all routine immigrant and nonimmigrant visa appointments as of March 20, 2020, but will continue to provide emergency and mission-critical visa services as resources and local conditions allow. We will resume routine visa services as soon as possible but are unable to provide a specific date at this time. Please see these notices which contain detailed information about the current status of visa services worldwide and visa restrictions related to the COVID-19 global pandemic: <https://travel.state.gov/content/travel/en/traveladvisories/ea/covid-19-visa-services-and-restrictions.html>

The Consular Section of the U.S. Embassy in Cameroon is responsible for providing visa services to those seeking to enter the United States for a temporary period and for those wishing to take up indefinite or permanent residence in the United States.

Please visit our [Global Support Services \(GSS\)](#) website for complete information on applying for a nonimmigrant U.S. visa, including a [directory of nonimmigrant visa categories](#).

Urgent information for visa applicants regarding novel coronavirus:

Entry of foreign nationals who were physically present within the following list of countries within 14 days preceding their entry or attempted entry into the United States is suspended, per Presidential Proclamations 9984, 9992, 9993, and the subsequent proclamation issued March 14, 2020:

- The United Kingdom of Great Britain and Northern Ireland, excluding overseas territories outside of Europe;
- The Republic of Ireland;
- The 26 countries that comprise the Schengen Area (Austria, Belgium, Czech Republic, Denmark, Estonia, Finland, France, Germany, Greece, Hungary, Iceland, Italy, Latvia, Liechtenstein, Lithuania,

Luxembourg, Malta, Netherlands, Norway, Poland, Portugal, Slovakia, Slovenia, Spain, Sweden, and Switzerland)

- The Islamic Republic of Iran;
- The People's Republic of China, not including the Special Administrative Regions of Hong Kong and Macau

There are certain exceptions to the suspension of entry, including exceptions for U.S. lawful permanent residents and certain family members of U.S. citizens and lawful permanent residents, among other exceptions listed in the proclamations. If you reside in, have traveled recently to, or intend to transit or travel through any of the above listed countries prior to your planned trip to the United States, we recommend you postpone your visa interview appointment until 14 days subsequent to your departure from the subject country(ies). Additionally, if you are experiencing flu-like symptoms, or believe you may have been exposed to the novel coronavirus, you are strongly encouraged to postpone your appointment by at least 14 days. There is no fee to change an appointment and visa application fees are valid for one year in the country where the fee was paid. For questions about rescheduling a pending consular appointment, please contact us at <https://ais.usvisa-info.com/en-cm/niv> for specific guidance.

Contact Us

To contact a customer service representative, please visit the [GSS Contact Us page](#) for full information or use contact information below:

- **Telephone:** Please contact a customer service representative using one of these telephone numbers:
 - Callers in **Cameroon:** Call +237 67099 0300 / +237 67099 0301 / +237 67099 0302 / +237 67099 0304
 - Callers in the **United States:** Call 1 703 543 9351
- **Email:** fae_contactus+cm+info+en@visaops.net

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