



Transaction help
5 messages

To: pay.gov.clev@clev.frb.org

Fri, Jan 25, 2019 at 4:44 PM

Hello,
Can you please provide all information you have on pay.gov transaction tracking ID number [redacted] My attorney recently contacted you about it, but I believe you gave a typo in your response to him and I'm looking to get an official account from you as to when exactly this transaction was received and processed by you.
I am the person that submitted that transaction, so it may have my name on it somewhere also.
Thank you.

Sincerely,
[redacted]

CLEV Pay Gov <pay.gov.clev@clev.frb.org>

Mon, Jan 28, 2019 at 9:14 AM

NONCONFIDENTIAL // EXTERNAL
[redacted]

This transaction was received on 1/3/19 at 3:31:59 am ET. Let us know if you need further assistance from Pay.gov. If you need to know when it was posted by USCIS, you need to contact them. **USCIS received the money on 1/3/19.**

Pay.gov Tracking ID	Agency Tracking ID	Payment Type	Amount	Transaction Date	Payment Date	Agency	App Name	ALC + 2	Collection Status	Account Holder Name
[redacted]	BM7CN0 [redacted]		\$725.00	1/3/2018 3:31:59 AM	1/3/2018	DHSUSCIS	USCIS N-400	70010103X1	Success	[redacted]

Please tell us about your Pay.gov Customer Support experience by responding to this brief [survey](#).

Best Regards,



Customer Support
1-800-624-1373, Option #2
Hours: Monday through Friday, 7AM - 7PM (ET)
DWR

From: Simon Nash [mailto:simon.nash@att.net]
Sent: Friday, January 25, 2019 5:44 PM
To: CLEV Pay Gov
Subject: [External] Transaction help

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[Quoted text hidden]

To: CLEV Pay Gov <pay.gov.clev@clev.frb.org>

Mon, Jan 28, 2019 at 11:48 AM

I believe you mean 1/3/18, not 1/3/19. Is that correct?

[Quoted text hidden]

2 attachments



CLEV Pay Gov <pay.gov.clev@clev.frb.org>

Mon, Jan 28, 2019 at 12:20 PM

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Yes. That is a typo on my part. 1/3/18 was the transaction date.

Please tell us about your Pay.gov Customer Support experience by responding to this brief [survey](#).

Best Regards,



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